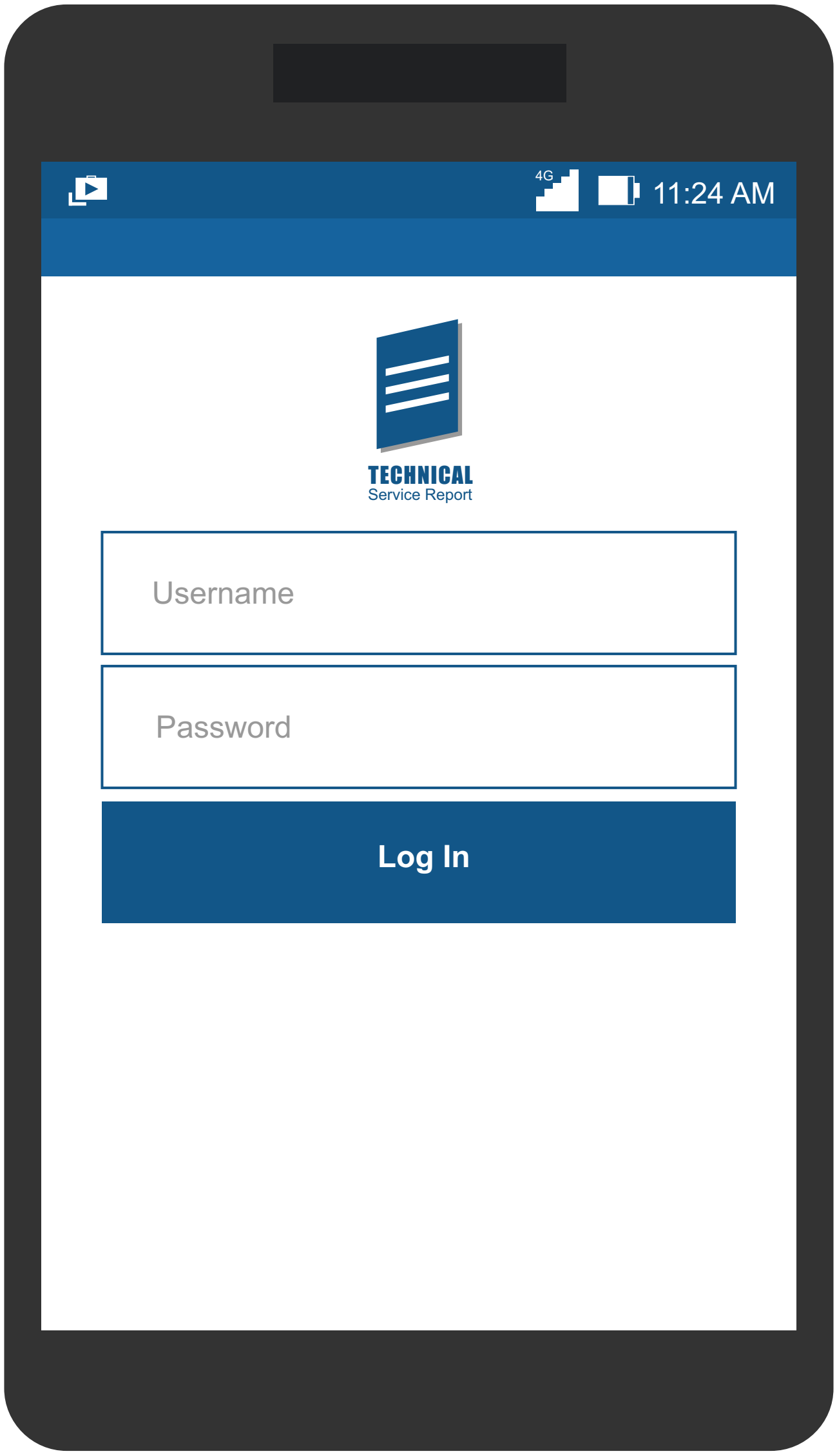
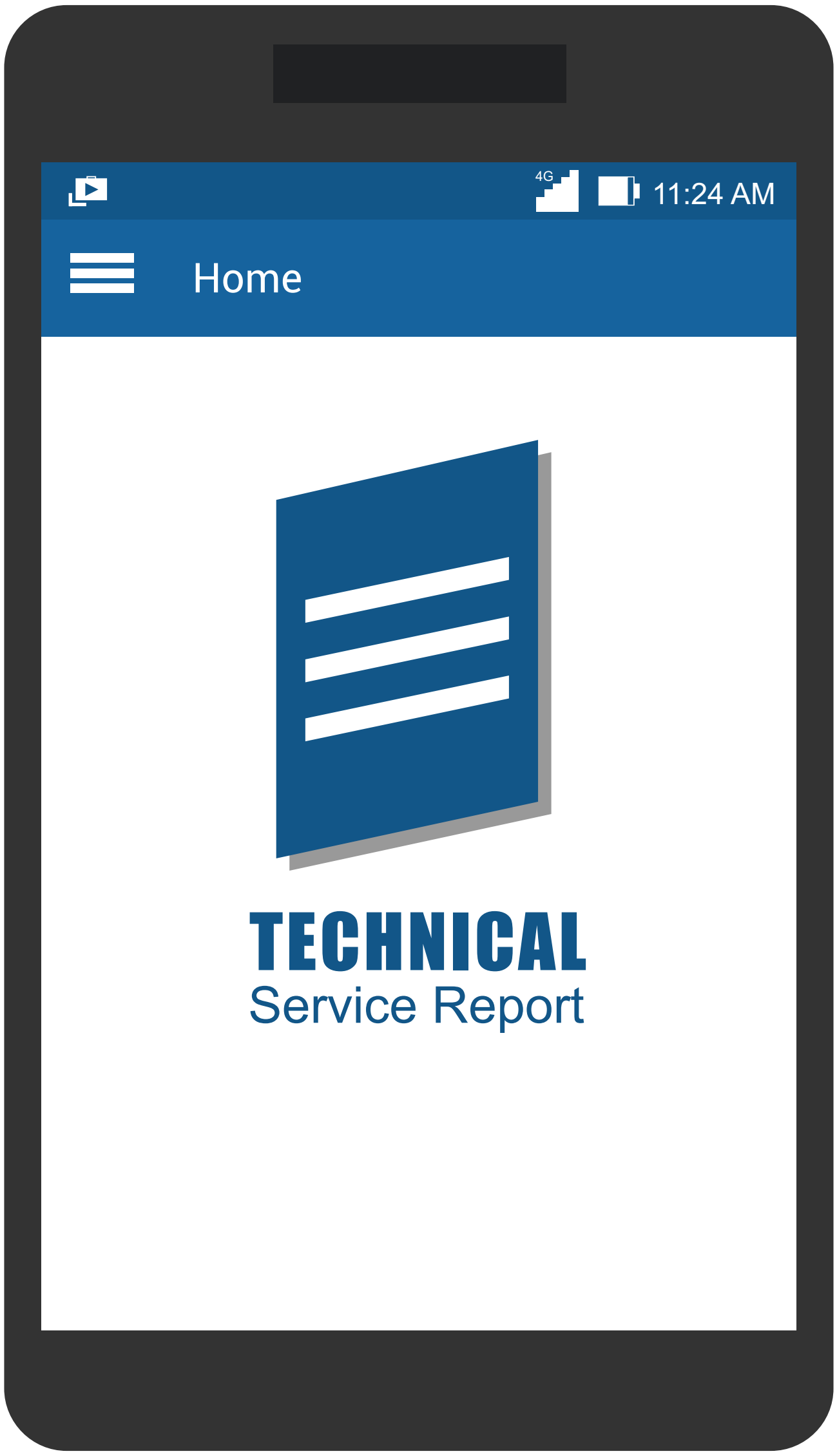
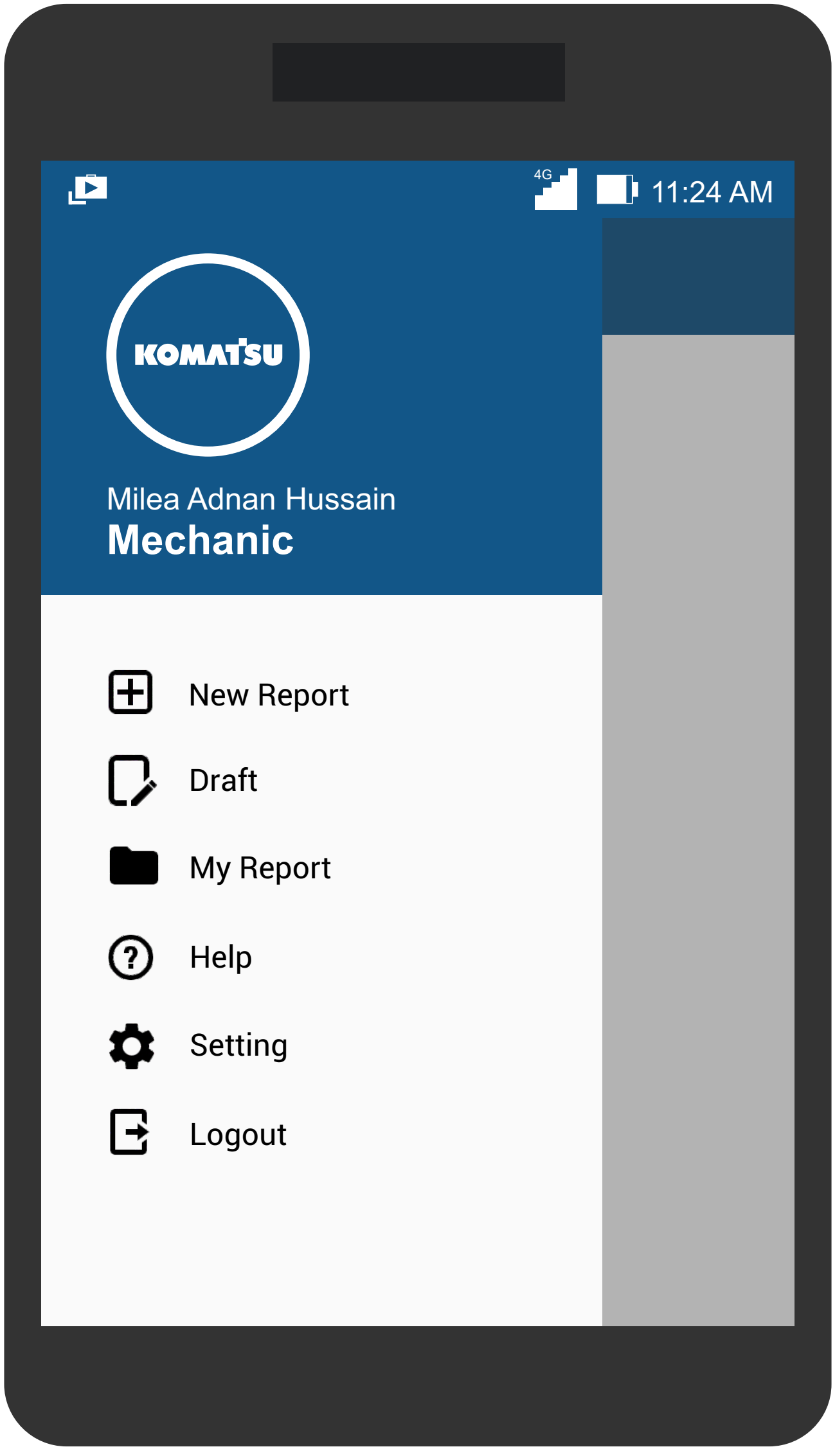
TECHNICAL
Service Report

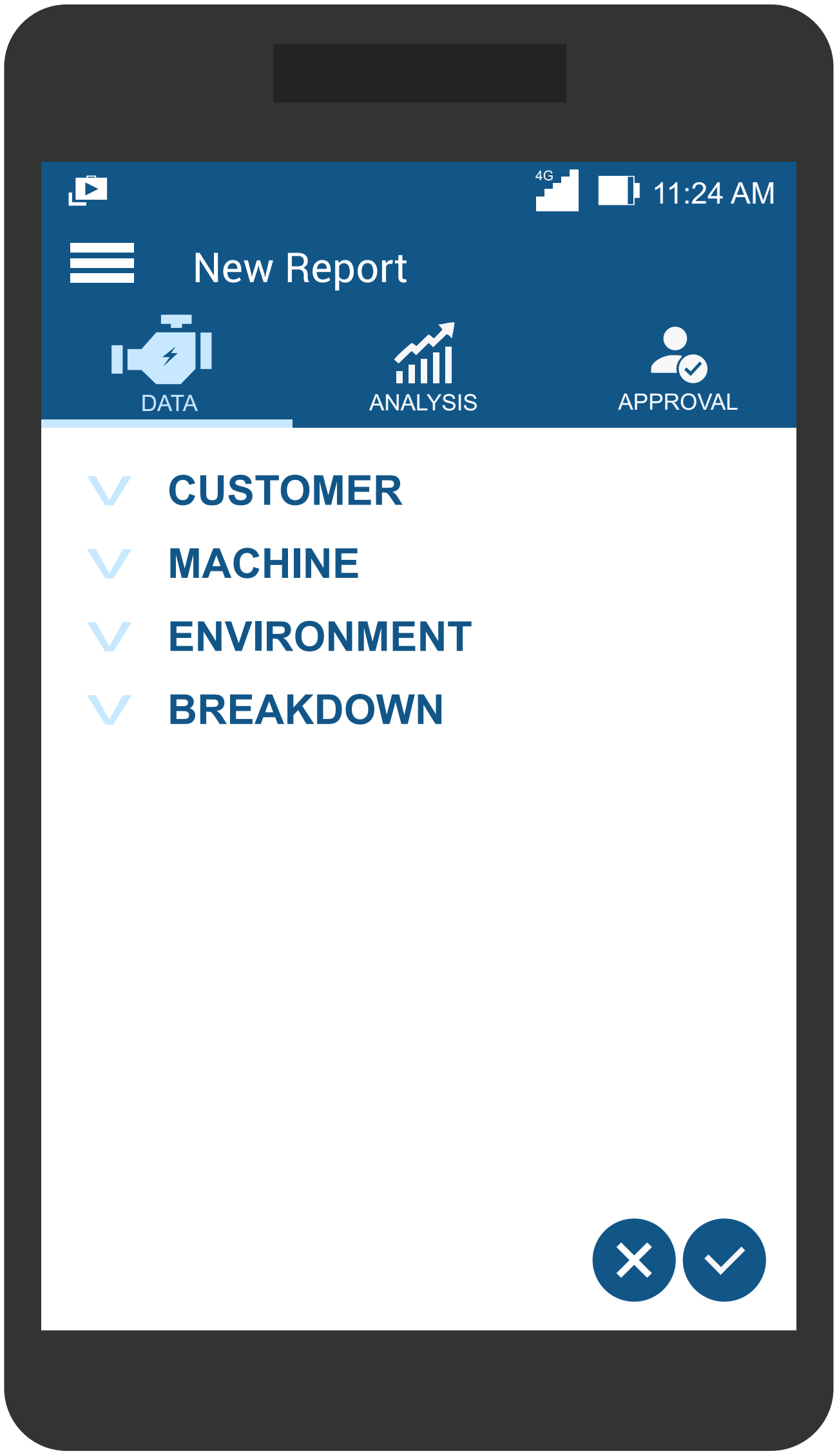
© Copyright 2017 - MI Polman Astra

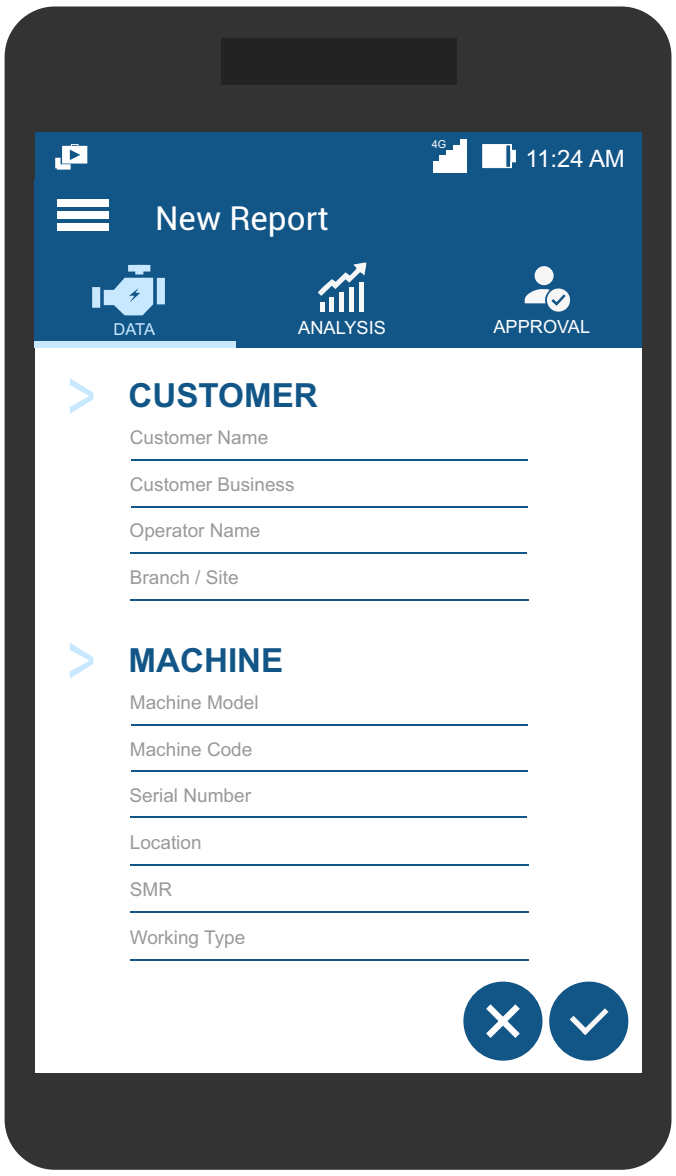
4G
11:24 AM
TECHNICAL
Service Report


4G
11:24 AM
TECHNICAL
Service Report
Username
Password
Log In


4G
11:24 AM
Home
TECHNICAL
Service Report


4G
11:24 AM
KOMATSU
Milea Adnan Hussain
Mechanic
New Report
Draft
My Report
Help
Setting
Logout


4G
11:24 AM
New Report
DATA
ANALYSIS
APPROVAL
CUSTOMER
MACHINE
ENVIRONMENT
BREAKDOWN



ENVIRONMENT

Application

Ground Location

Environtment Temperature

BREAKDOWN

REDO

☐ Yes ☐ United Tractors ☐ Customer ☐ Manufacture

Manufacture Responsibility

☐ KRA ☐ UTR ☐ Komatsu

Breakdown Type

☐ Product Issue ☐ Non Product Issue

Breakdown Detail

☐ Misoperation	☐ Mismaintenance	☐ Weak Weld
☐ Misadjusment	☐ Misassembly	☐ Bad Weld
☐ Poor Durability	☐ Poor Torque	☐ Bad Material
☐ Dirty Fuel	☐ Fatique Fracture	☐ Others

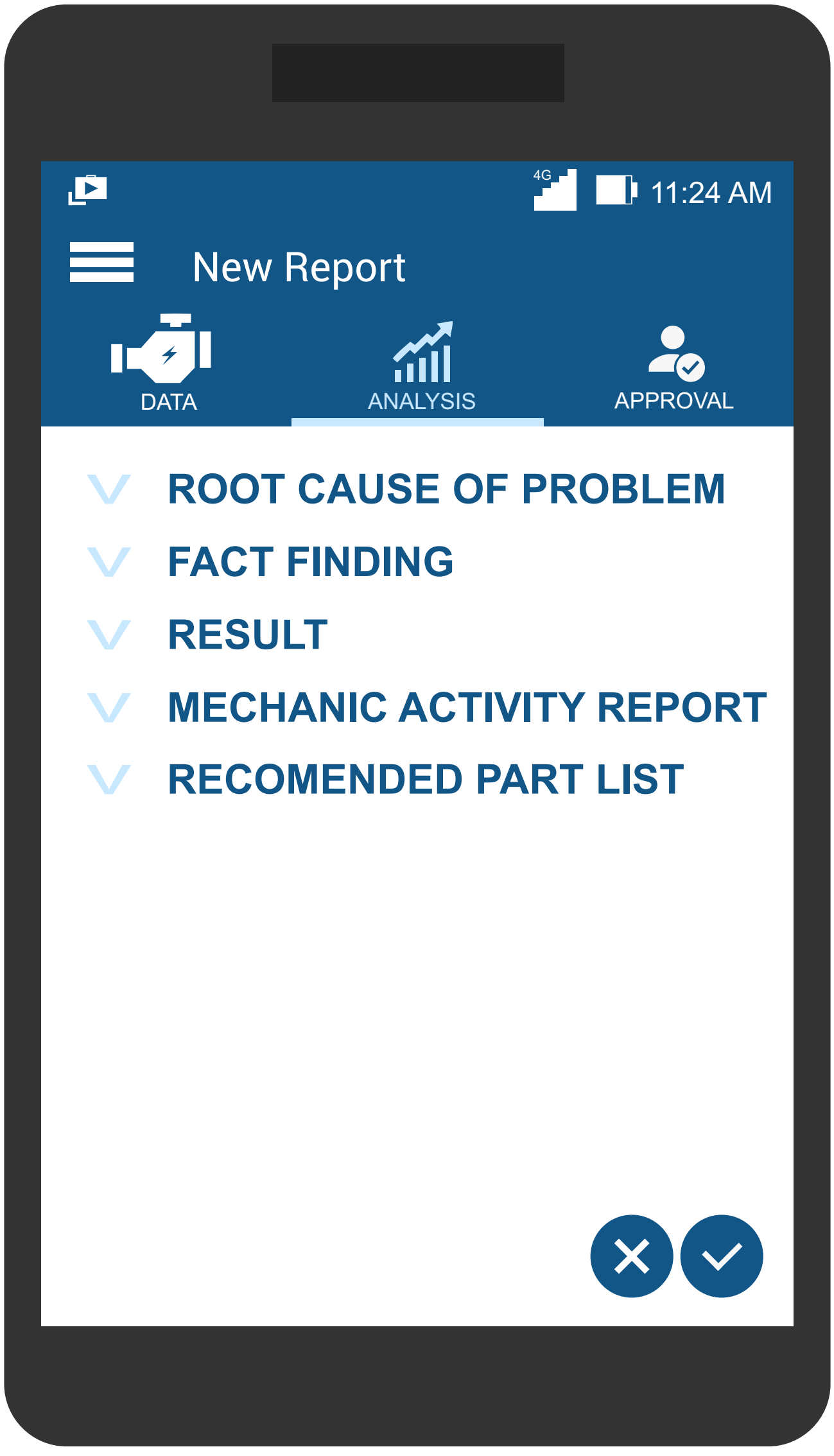
Breakdown Time

Start

Mon, May 16, 2016 — 07:30 AM

Ready to Use

Mon, May 16, 2016 — 05:00 PM


4G
11:24 AM
New Report
DATA
ANALYSIS
APPROVAL
ROOT CAUSE OF PROBLEM
FACT FINDING
RESULT
MECHANIC ACTIVITY REPORT
RECOMENDED PART LIST

RESULT

Abnormality

Symptom

Cause of Failure

Correction Made

Recomendation / Ppreventive Maintenance

MECHANIC ACTIVITY REPORT

Select Date

Mon, May 16, 2016

Description of Work

Actual

Submit to Table

No	Date	Description of Work	Actual (hour)

RECOMENDATION PART LIST

Part Number

Plan Quantity

Actual Quantity

Reason Code

Genuine : Yes No

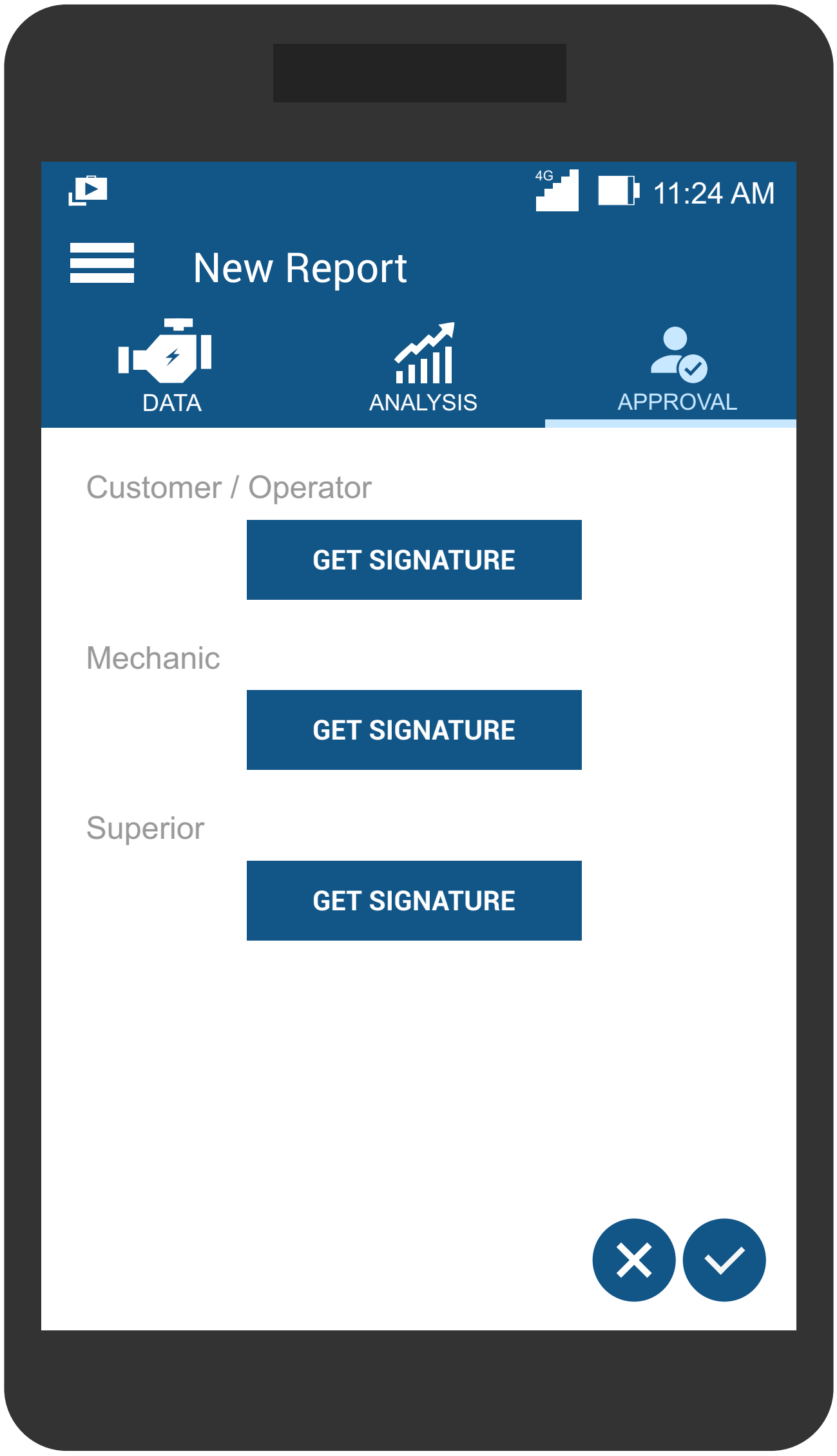
Submit to Table

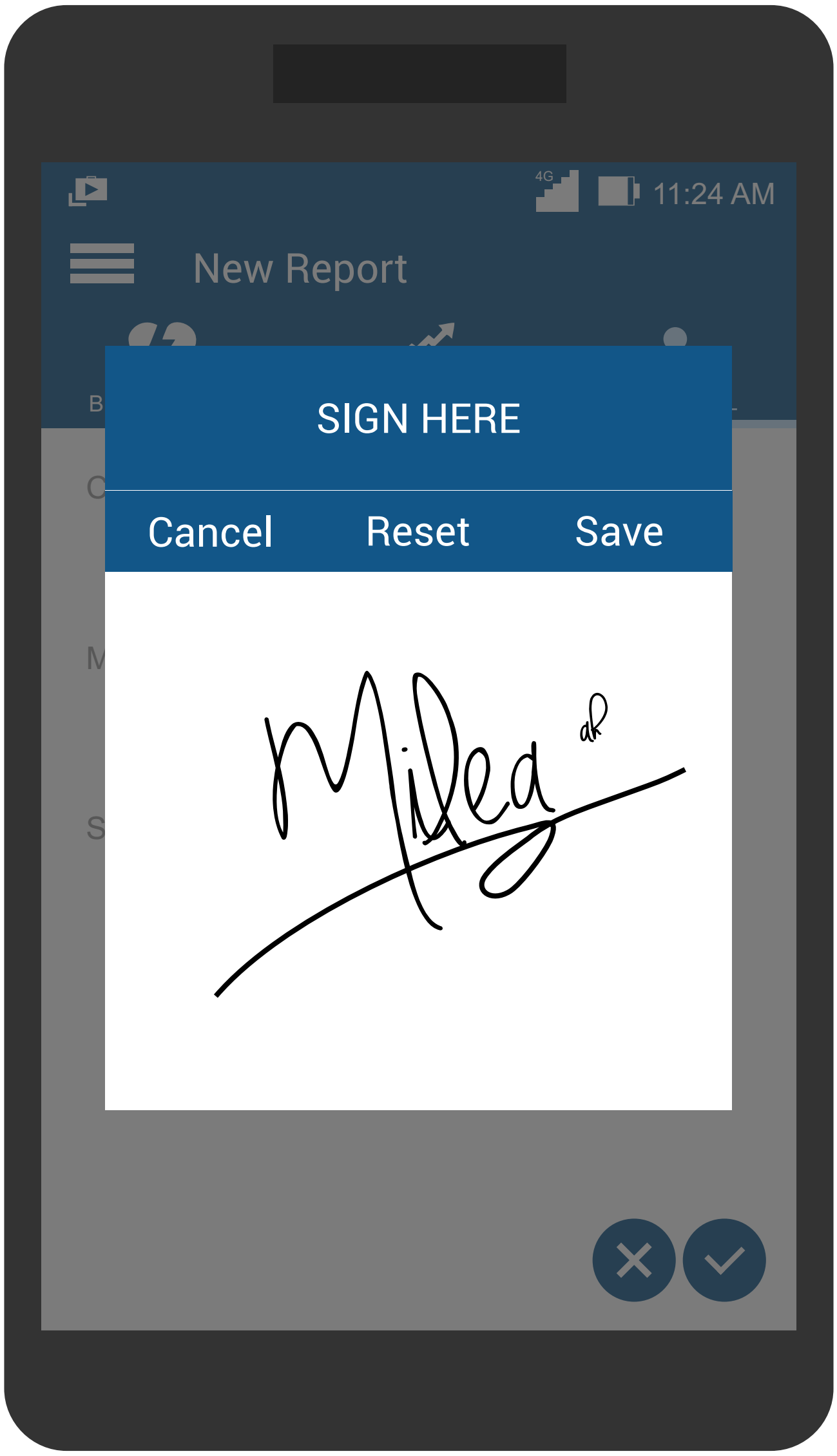
No	Part Number	Plan QTY	Actual QTY	Reason Code	Genuine

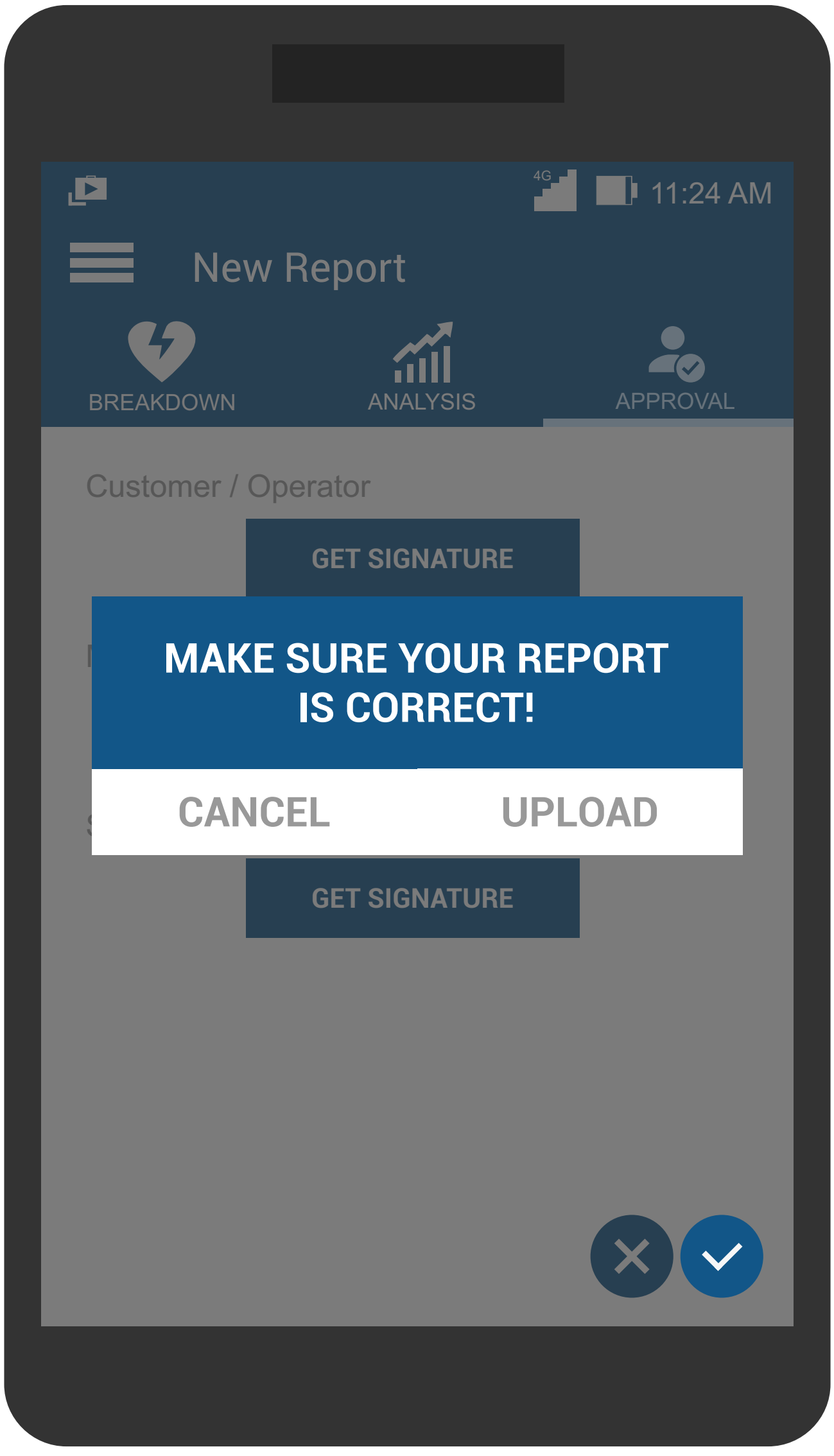
Expand

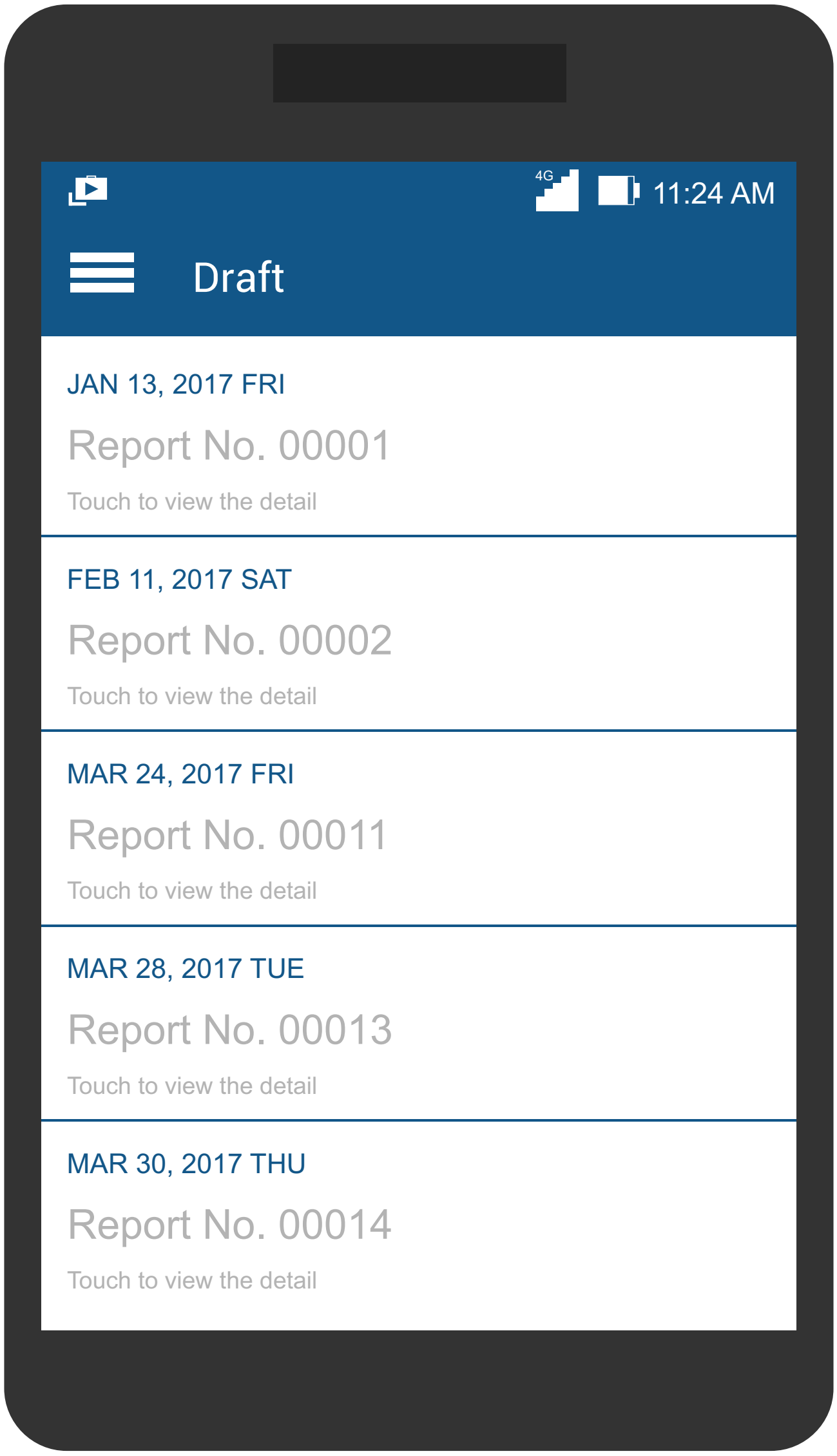
Environtment (Working) Condition

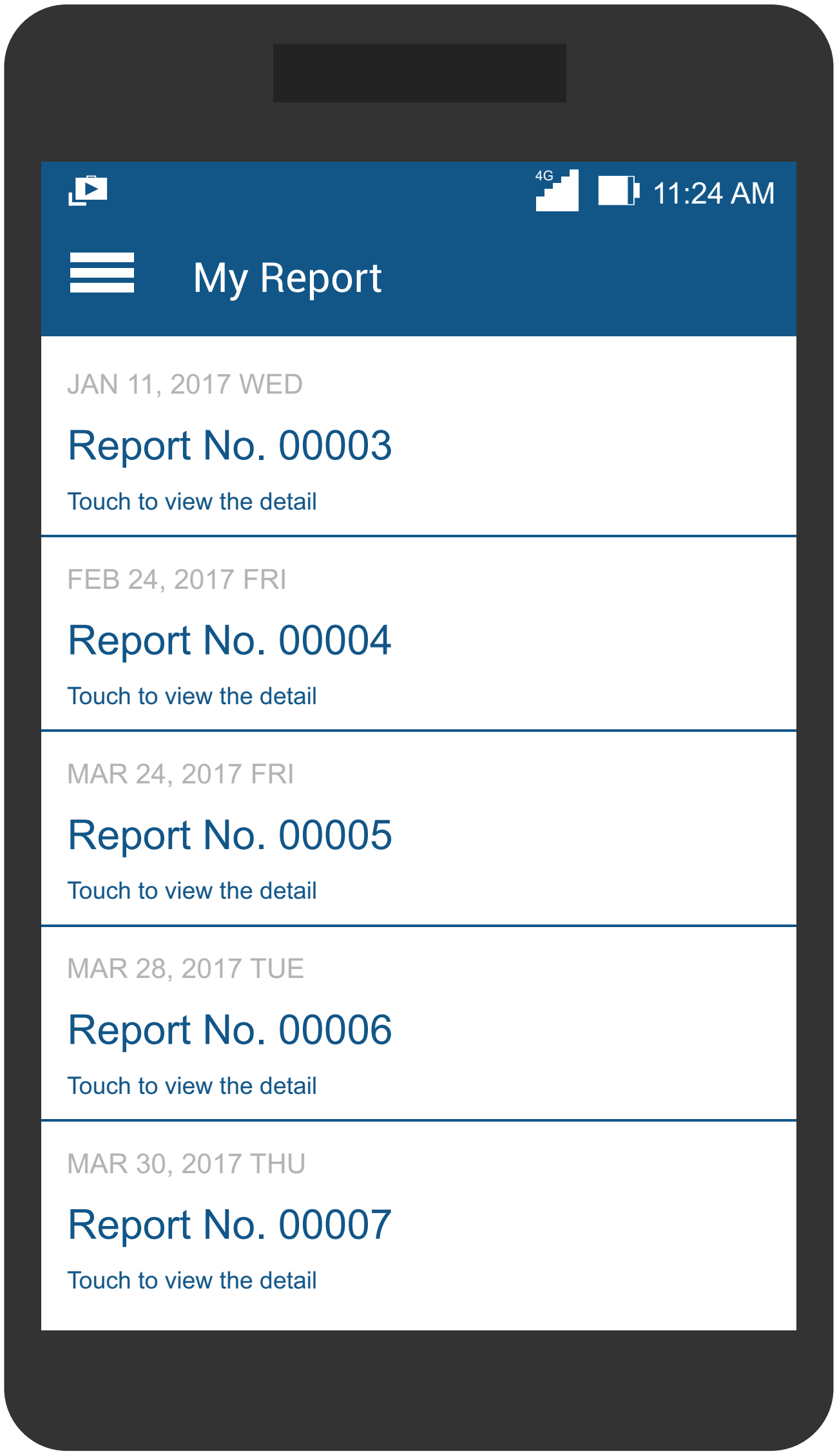
Description

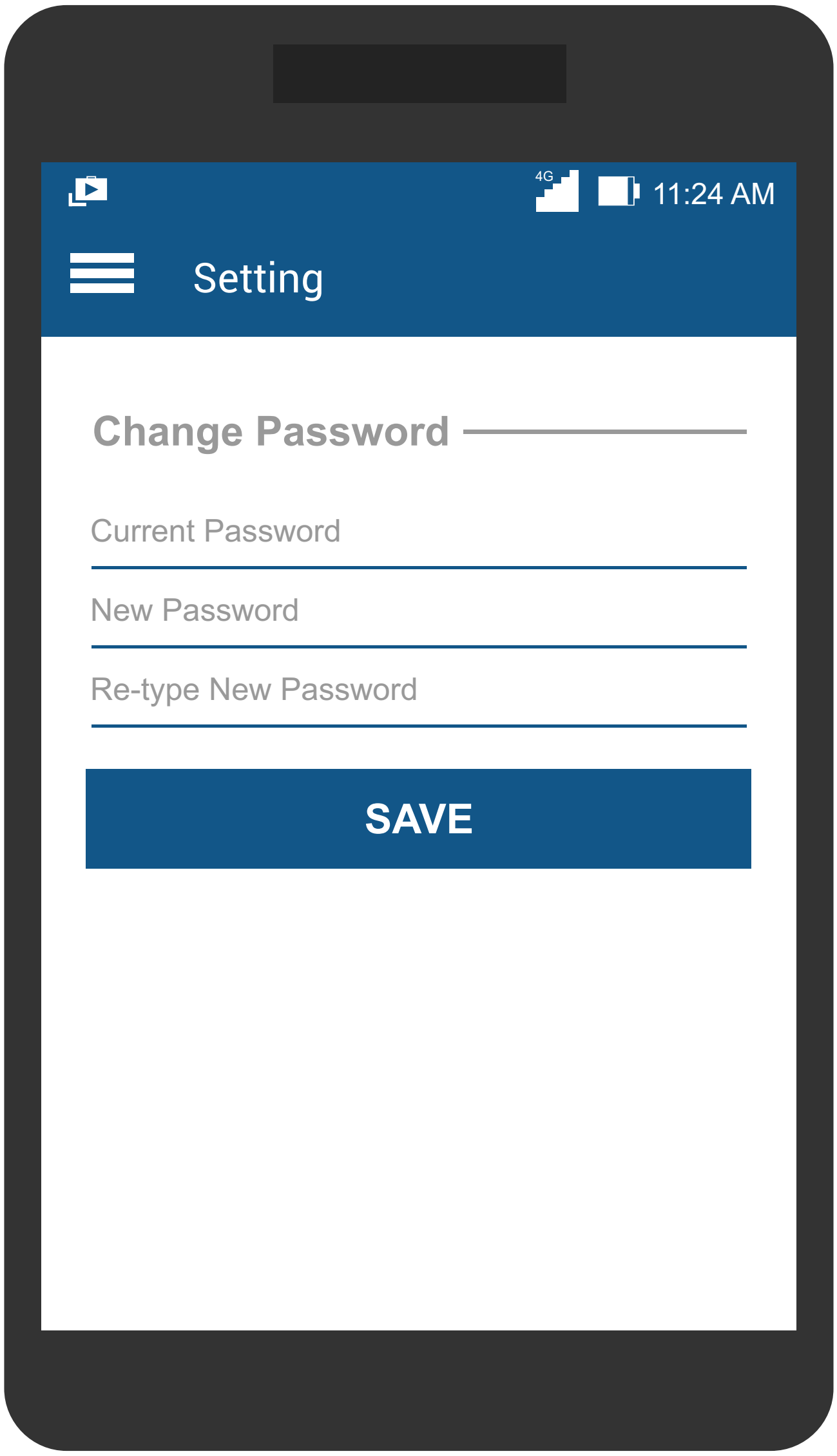

4G
11:24 AM
New Report
DATA
ANALYSIS
APPROVAL
Customer / Operator
GET SIGNATURE
Mechanic
GET SIGNATURE
Superior
GET SIGNATURE

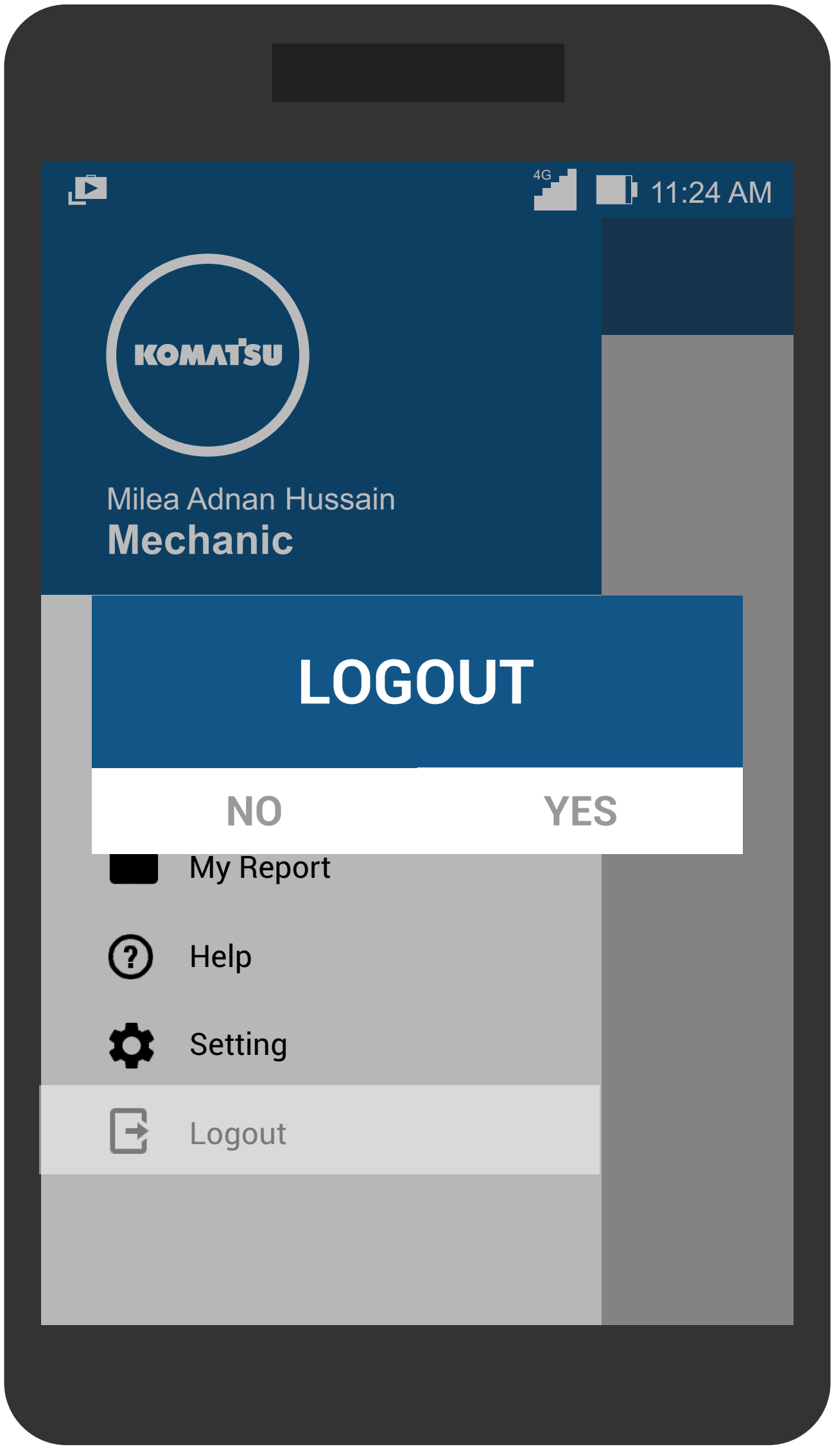

4G
11:24 AM
New Report
SIGN HERE
Cancel
Reset
Save

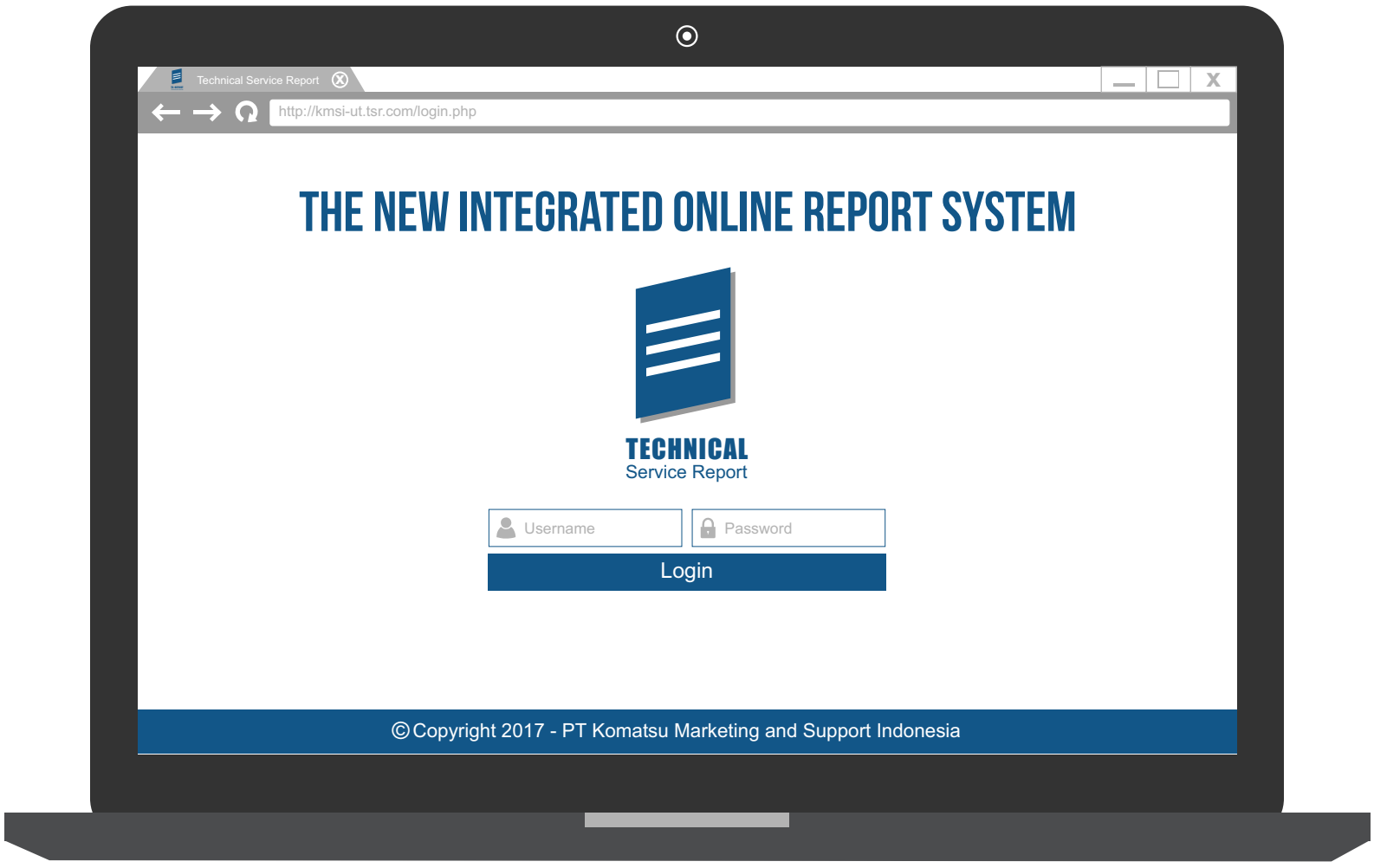

4G
11:24 AM
New Report
BREAKDOWN
ANALYSIS
APPROVAL
Customer / Operator
GET SIGNATURE
MAKE SURE YOUR REPORT IS CORRECT!
CANCEL
UPLOAD
GET SIGNATURE


4G
11:24 AM
Draft
JAN 13, 2017 FRI
Report No. 00001
Touch to view the detail
FEB 11, 2017 SAT
Report No. 00002
Touch to view the detail
MAR 24, 2017 FRI
Report No. 00011
Touch to view the detail
MAR 28, 2017 TUE
Report No. 00013
Touch to view the detail
MAR 30, 2017 THU
Report No. 00014
Touch to view the detail

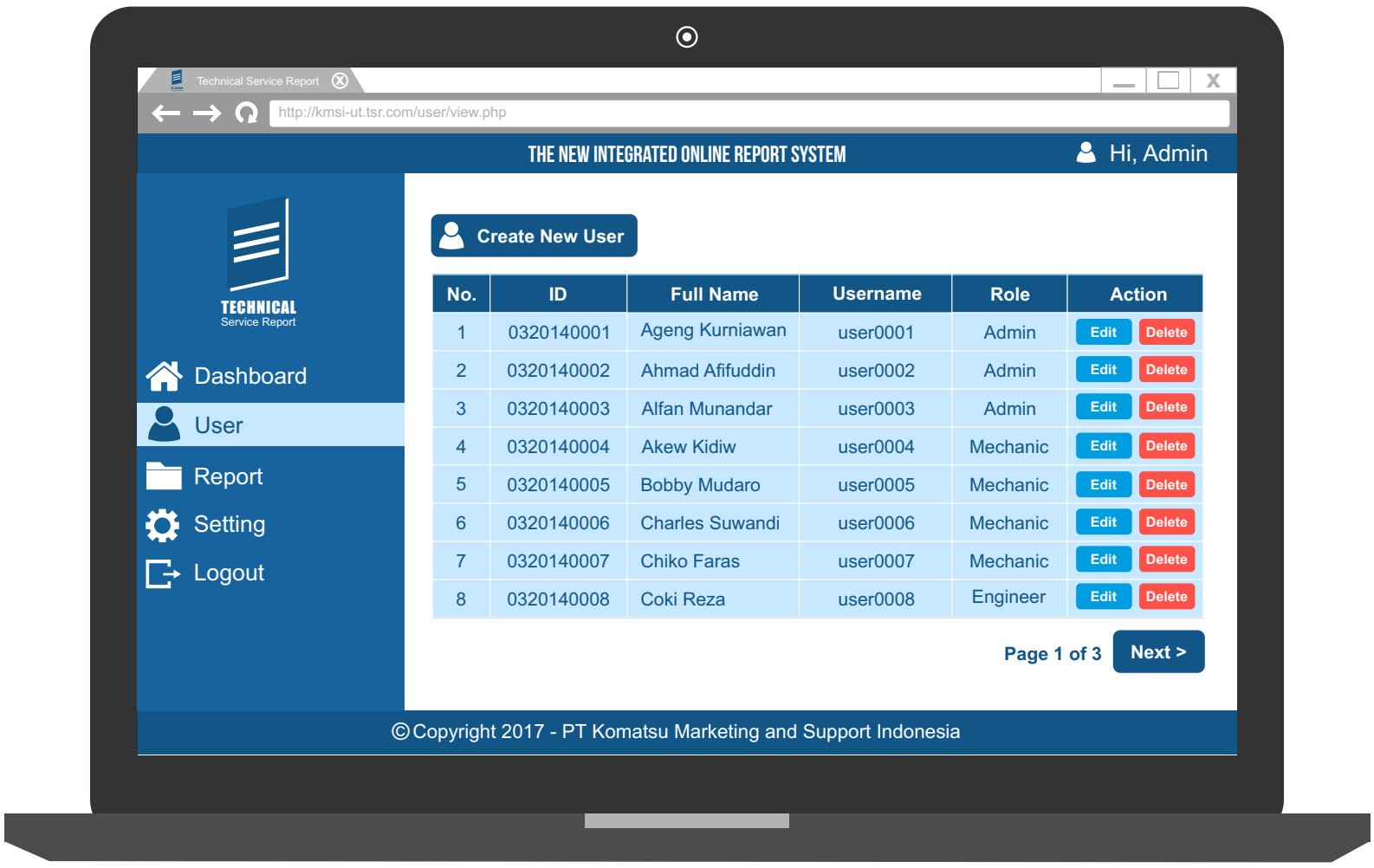

4G
11:24 AM
My Report
JAN 11, 2017 WED
Report No. 00003
Touch to view the detail
FEB 24, 2017 FRI
Report No. 00004
Touch to view the detail
MAR 24, 2017 FRI
Report No. 00005
Touch to view the detail
MAR 28, 2017 TUE
Report No. 00006
Touch to view the detail
MAR 30, 2017 THU
Report No. 00007
Touch to view the detail


4G
11:24 AM
Setting
Change Password
Current Password
New Password
Re-type New Password
SAVE


4G
11:24 AM
KOMATSU
Milea Adnan Hussain
Mechanic
LOGOUT
NO
YES
My Report
Help
Setting
Logout


Technical Service Report
http://kmsi-ut.tsr.com/login.php
THE NEW INTEGRATED ONLINE REPORT SYSTEM
TECHNICAL
Service Report
Username
Password
Login
©Copyright 2017 - PT Komatsu Marketing and Support Indonesia

Technical Service Report
http://kmsi-ut.tsr.com/home.php
THE NEW INTEGRATED ONLINE REPORT SYSTEM
Hi, Admin
TECHNICAL
Service Report
Dashboard
User
Report
Setting
Logout
Total Report
5000
Total Site Visit
1335
Total Claim
700
Total Cost
$ 457500
Total Site Visit By Location
Medan
75
Top 10 Breakdown
1. Misoperation
2. Misadjustment
3. Misoperation
4. Misassembly
5. Poor Durability
6. Poor Torque
7. Bad Material
8. Bad Weld
9. Dirty Fuel
10. Fatique Fracture
Top 3 Product Breakdown
PC
WD
D
Top 3 Unit Breakdown
PC 300
PC 200
D 475A-3
©Copyright 2017 - PT Komatsu Marketing and Support Indonesia


Technical Service Report
http://kmsi-ut.tsr.com/user/view.php
THE NEW INTEGRATED ONLINE REPORT SYSTEM
Hi, Admin
TECHNICAL
Service Report
Dashboard
User
Report
Setting
Logout
Create New User
No. ID Full Name Username Role Action
1 0320140001 Ageng Kurniawan user0001 Admin Edit Delete
2 0320140002 Ahmad Afifuddin user0002 Admin Edit Delete
3 0320140003 Alfan Munandar user0003 Admin Edit Delete
4 0320140004 Akew Kidiw user0004 Mechanic Edit Delete
5 0320140005 Bobby Mudaro user0005 Mechanic Edit Delete
6 0320140006 Charles Suwandi user0006 Mechanic Edit Delete
7 0320140007 Chiko Faras user0007 Mechanic Edit Delete
8 0320140008 Coki Reza user0008 Engineer Edit Delete
Page 1 of 3
Next >
©Copyright 2017 - PT Komatsu Marketing and Support Indonesia

PT Komatsu Marketing and Support Indonesia
Jl. Raya Bekasi Km. 22
Cakung, Jakarta 13910 - Indonesia

TECHNICAL
Service Report

Report No. xxxxxx
Milea Adnan Hussain
1/11/17

Customer

Customer Name :
Customer Business :
Operator Name/PIC :
Branch/Site :

Mechanic

Mechanic Name :
Level :
Work Order Number :

Machine

Machine Model :
Machine Code :
Serial Number :
Location :
SMR :
Working Type :

Environment

Application :
Ground Location :
Environment Temp. :

Breakdown

REDO :
Manufacture Resp. :
Breakdown Type :
Breakdown Detail :
Breakdown Start :
Ready to Use :

Root Cause of Problem

Abnormality :
Why 1 :
Why 2 :
Why 3 :
Why 4 :
Why 5 :

Environment (Working) Condition	Maintenance Condition	Identity of Unit	Location of Abnormal Part	Abnormality (Worn, Crack, Leak)	Damage Part (After Uninstalled)	Outcome Repair and Maintenance

Note :

PT Komatsu Marketing and Support Indonesia
Jl. Raya Bekasi Km. 22
Cakung, Jakarta 13910 - Indonesia

TECHNICAL
Service Report

Report No. xxxxxx
Milea Adnan Hussain
1/11/17

Result

Abnormality :
Symptom :
Cause of Failure :
Correction Made :
Recomendation :

Mechanic Activity Report

No	Date	Description of Work	Actual (hour)

Recomended Part List

No	Part Number	Description	Plan QTY	Actual QTY	Reason Code	Genuine